

March 18, 2020

**RE: Update Supply of Proshield Face Masks and Respirators**

Thank you for your enquiry regarding the supply of Proshield Face Masks and/or Respirators. As you will most likely be aware recent unprecedented events including the bush fires and now the spread of the COVID-19 Corona virus has resulted in a significant increase in the demand for masks and respirators.

This has put extra pressure on the supply chain and as a result any stock is having to be carefully monitored and rationed, as it becomes available.

We are working closely with our manufacturing sites who are currently working at maximum capacity to respond to this increased demand, but in the foreseeable future we expect the situation to remain very tight for a number of months.

Essity (BSN Medical) has an ongoing dialogue with state and federal government health authorities and under their direction we are prioritizing public hospital institutions, in particular those with a specific focus on the screening and treatment of COVID-19 cases. As a result, regrettably we have limited ability to fulfill the increased existing demand.

We will endeavor to keep our customers updated, as further supply becomes available.

For any further information please contact your Essity account manager.

Best regards,

David Blair  
Marketing Manager ANZ

Jo Radisic  
Customer Service Manager